| | LIKELY | UNLIKELY |
|--|--------|----------|
| 1. Point out how your child's behavior makes others feel. | | |
| 2. Tell your child that you are surprised that she has acted like that; it's not like her. | | |
| 3. Punish her for what she has done. | | |
| 4. Give your child the cold shoulder. | | |
| 5. Ask your child to think about how he would feel if someone else had acted the way he did. | | |

| | LIKELY | UNLIKELY |
|--|--------|----------|
| 6. Express your disappointment in your child's actions and remind him that he can do better. | | |
| 7. Withdraw a privilege or ground your child. | | |
| 8. Tell her you are ashamed of her. | | |
| 9. Ask her to put herself in someone else's shoes. | | |
| 10. Remind your child of times when he has behaved better. | | |
| 11. Yell at him. | | |
| 12. Make a point of ignoring them. | | |